

WRLC Consortium Loan Performance Summary(monthly)
for physical item requests of books

October 2018

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	924	42	43	74
	not FILLED	220	32	41	421
American University Total		924			
Catholic University of America	FILLED	313	45	45	74
	not FILLED	83	38	38	246
Catholic University of America Total		313			
Gallaudet University	FILLED	136	42	42	68
	not FILLED	61	22	30	269
Gallaudet University Total		136			
George Mason University Libraries	FILLED	1,149	45	46	66
	not FILLED	474	22	23	155
George Mason University Libraries Total		1,149			
George Washington University	FILLED	727	63	64	72
	not FILLED	287	46	47	139
George Washington University Total		727			
Georgetown University	FILLED	1,324	45	45	73
	not FILLED	285	29	30	285
Georgetown University Total		1,324			
Howard University	FILLED	199	75	76	85
	not FILLED	104	29	40	124
Howard University Total		199			
Marymount University	FILLED	240	41	41	69
	not FILLED	194	12	13	259
Marymount University Total		240			
Shared Collections Facility	FILLED	261	34	34	186
	not FILLED	152	32	32	2,731
Shared Collections Facility Total		261			
University of the District of Columbia	FILLED	109	76	76	69
	not FILLED	86	11	19	287
University of the District of Columbia Total		109			