

WRLC Consortium Loan Performance Summary(monthly)
 for physical item requests of books

April 2020

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	not FILLED	4			
American University Total		4			
Catholic University of America	not FILLED	1			
Catholic University of America Total		1			
Gallaudet University	not FILLED	1			
Gallaudet University Total		1			
George Washington University	not FILLED	4			
George Washington University Total		4			
Georgetown University	not FILLED	13			
Georgetown University Total		13			
Howard University	not FILLED	1			
Howard University Total		1			
Marymount University	not FILLED	3			
Marymount University Total		3			
Shared Collections Facility	not FILLED	2			
Shared Collections Facility Total		2			