

## WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

October 2020

Lender Institution	Request Status	Material Type	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	Book	231	152	152	112
		DVD	2	336	336	51
		Music Score	3	163	163	44
		Other	1	246	246	170
	not FILLED	Book	61	193	193	679
		None	6	21	21	681
<b>American University Total</b>			<b>304</b>			
Catholic University of America	FILLED	Book	43	125	125	108
	not FILLED	Book	69	14	14	86
		Item with CD	1			
		Manuscript	2			
		None	5			
<b>Catholic University of America Total</b>			<b>120</b>			
George Mason University Libraries	FILLED	Book	262	169	169	112
		Issue	2	191	191	51
		Other	5	174	174	912
	not FILLED	Book	78	139	139	528
		None	22	12	12	396
		Other	1			
<b>George Mason University Libraries Total</b>			<b>370</b>			
George Washington University	FILLED	Book	210	184	184	113
		DVD	1	152	152	693
		Music Score	2	181	181	51
	not FILLED	Book	67	145	145	418
		None	22			
<b>George Washington University Total</b>			<b>302</b>			
Georgetown University	FILLED	Book	389	161	161	96
		DVD	2	194	194	87
		Book	107	134	135	585
	not FILLED	DVD	2	110	110	251
		None	14			
<b>Georgetown University Total</b>			<b>514</b>			
Howard University	not FILLED	Book	1			
<b>Howard University Total</b>			<b>1</b>			
Marymount University	FILLED	Book	61	126	126	98
	not FILLED	Book	40	119	119	560
		DVD	1	159	159	367
		None	9			
<b>Marymount University Total</b>			<b>111</b>			
Shared Collections Facility	FILLED	Book	2	136	136	53
	not FILLED	None	1			
<b>Shared Collections Facility Total</b>			<b>3</b>			
University	FILLED	Book	8	188	188	91

Lender Institution	Request Status	Material Type	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
University of the District of Columbia	not FILLED	Book	61	12	12	47
		None	5			
<b>University of the District of Columbia Total</b>			<b>74</b>			