

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

February 2021

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	317	116	116	84
		not FILLED	68	86	86	381
	DVD	FILLED	7	112	112	57
		not FILLED	6	40	40	69
	Manuscript	not FILLED	1	95	95	674
	Music Score	FILLED	1	188	188	0
	None	not FILLED	10	17	17	169
	Sound Recording	FILLED	3	197	197	146
not FILLED		2	98	98	1,023	
American University Total			415			
Catholic University	Book	FILLED	60	102	102	108
		not FILLED	69	20	20	131
	Issue	FILLED	1	167	167	123
		not FILLED	1			
	Manuscript	FILLED	1	52	52	385
		not FILLED	1			
	None	not FILLED	5			
Other	not FILLED	1				
Catholic University Total			139			
George Mason University	Book	FILLED	265	124	124	82
		not FILLED	60	99	99	405
	DVD	FILLED	1			
	Issue	not FILLED	1	166	166	1,413
	Map	not FILLED	1			
	Music Score	FILLED	1	143	143	51
		not FILLED	1	120	120	409
	None	not FILLED	21	10	10	149
	Other	FILLED	17	105	105	113
not FILLED		2	176	176	384	
Sound Recording	FILLED	2	154	154	170	
	not FILLED	1				
George Mason University Total			373			
George Washington University	Book	FILLED	246	123	124	122
		not FILLED	48	91	91	492
	DVD	FILLED	7	124	124	93

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
George Washington University	DVD	not FILLED	2			
	None	not FILLED	27	9	9	34
George Washington University Total			330			
Georgetown University	Book	FILLED	537	108	108	86
		not FILLED	80	78	78	420
	CD-ROM	FILLED	1			
	DVD	FILLED	13	130	130	157
		not FILLED	7	50	50	337
	None	not FILLED	30			
Video cassette	FILLED	1	119	119	101	
Georgetown University Total			669			
Howard University	Book	FILLED	8	22	22	36
		not FILLED	9	14	14	83
	None	not FILLED	11			
Howard University Total			28			
Marymount University	Book	FILLED	94	96	96	84
		not FILLED	20	132	132	635
	None	not FILLED	2			
Marymount University Total			116			
Shared Collections Facility	Book	FILLED	10	80	80	47
		not FILLED	1	45	45	671
Shared Collections Facility Total			11			
University of the District of Columbia	Book	FILLED	15	179	179	71
		not FILLED	69	12	13	38
	DVD	FILLED	1	97	97	0
	None	not FILLED	7			
University of the District of Columbia Total			92			