WRLC Consortium Loan Performance Summary(monthly) for physical item requests

May 2021

May 20 Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	166	65	65	55
		not FILLED	10	12	14	23
	DVD	FILLED	1	146	146	22
	Music Score	FILLED	1	141	141	168
	None	not FILLED	9			
American University Total			187			
Catholic University	Book	FILLED	39	51	51	86
		not FILLED	27	1	1	3
	Manuscript	not FILLED	1			
	None	not FILLED	3			
Catholic University Total			70			
George Mason	Book	FILLED	150	68	68	55
Mason University		not FILLED	12	13	13	61
	Music Score	FILLED	1	38	38	142
	None	not FILLED	19	7	7	56
George Mason University Total			182			
George Washington University	Book	FILLED	116	64	64	91
		not FILLED	7	17	17	59
	DVD	FILLED	1	34	34	0
	None	not FILLED	14			
George Washington University Total			138			
Georgetown University	Book	FILLED	277	60	61	67
		not FILLED	11	26	26	106
	DVD	FILLED	2	38	38	84
	None	not FILLED	9			
Georgetown University Total			299			
Howard University	Book	FILLED	28	78	78	84
		not FILLED	12			
	None	FILLED	1			
		not FILLED	18			
Howard University Total			59			
Marymount University	Book	FILLED not	49 8	51 4	51 4	104 51
	None	FILLED not	4			
		FILLED				
Marymount University Total			61			
Shared Book FILLED			11	44	44	91

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Collections Facility						
Shared Collections Facility Total			11			
University of the District of Columbia	Book	FILLED	10	71	76	101
		not FILLED	37			
	None	not FILLED	4			
University of the District of Columbia Total			51			