

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

February 2022

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Blu-Ray	FILLED	1	45	45	1
	Book	FILLED	404	40	40	60
		not FILLED	58	23	23	180
	DVD	FILLED	5	54	54	96
		not FILLED	3			
	Issue	FILLED	3	53	53	54
	Manuscript	FILLED	2	68	68	61
	None	not FILLED	11			
Sound Recording	FILLED	1	49	49	21	
American University Total			488			
American University Washington College of Law	Book	FILLED	1	0	0	1
American University Washington College of Law Total			1			
Catholic University	Book	FILLED	95	51	51	60
		not FILLED	75	13	13	68
	Manuscript	FILLED	2	81	81	158
	Music Score	FILLED	2	58	58	4
	None	not FILLED	2			
	Other	not FILLED	1			
Catholic University Total			177			
George Mason University	Book	FILLED	522	51	51	61
		not FILLED	74	37	37	119
	Music Score	FILLED	2	40	40	15
	None	not FILLED	26			
	Other	FILLED	2	51	51	85
	Sound Recording	FILLED	1	97	97	1
George Mason University Total			627			
George Washington University	Book	FILLED	282	59	59	63
		not FILLED	37	52	52	203
	DVD	FILLED	2	39	39	194
		not FILLED	2	38	38	153
	Manuscript	FILLED	1	28	28	381
	Mixed material	FILLED	1	29	29	45
	None	not FILLED	14			

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
George Washington University Total			339			
Georgetown University	Book	FILLED	558	53	53	60
		not FILLED	37	30	30	217
	CD-ROM	not FILLED	1	103	103	219
	DVD	FILLED	9	41	41	101
	Music Score	FILLED	1	41	41	94
	None	not FILLED	32			
Georgetown University Total			638			
Howard University	Book	FILLED	60	70	71	71
		not FILLED	32	7	7	24
	None	not FILLED	12			
Howard University Total			104			
Marymount University	Book	FILLED	108	53	53	61
		not FILLED	18	44	44	216
	DVD	FILLED	1	47	47	26
	None	not FILLED	5			
Marymount University Total			132			
University of the District of Columbia	Book	FILLED	23	70	70	63
		not FILLED	80	1	2	3
	DVD	not FILLED	2	12	12	204
	None	not FILLED	4			
University of the District of Columbia Total			109			