WRLC Consortium Loan Performance Summary(monthly) for physical item requests

Julv 2023

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	194	58	58	71
		not FILLED	9	28	28	103
	DVD	FILLED	3	79	79	16
		not FILLED	1	71	71	119
	Issue	not FILLED	1	30	30	20
	None	not FILLED	4			
	Sound Recording	FILLED	1	147	147	3
American University Total			213			
Catholic University of America	Book	FILLED	56	62	62	60
		not FILLED	5	22	22	10
	None	not FILLED	2			
Catholic University of America Total			63			
Gallaudet	Book	FILLED	16	62	62	51
University		not FILLED	3			
	None	not FILLED	1			
	Other	FILLED	3	62	62	15
Gallaudet University Total			23			
George	Book	FILLED	239	56	56	77
Mason University Libraries		not FILLED	12	18	18	82
	DVD	FILLED	2	63	63	100
	Issue	FILLED	1	103	103	46
	Music Score	FILLED	1			
	None	FILLED	1	94	94	46
		not FILLED	9			
	Sound Recording	FILLED	1	44	44	4
	Video cassette	not FILLED	1			
George Mason University Libraries Total			267			
George Washington University	Book	FILLED	114	60	60	62
		not FILLED	11	46	46	133
	None	not FILLED	12			
George Washington University Total			137			
Georgetown University	Book	FILLED	248	65	65	71
		not FILLED	11	30	30	194
	DVD	FILLED	5	29	29	115

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Georgetown University	DVD	not FILLED	2			
	None	not FILLED	13			
	Video cassette	not FILLED	1			
Georgetown University Total			280			
Howard University	Book	FILLED	35	99	99	77
		not FILLED	7	7	7	51
	None	not FILLED	9			
Howard University Total			51			
Marymount University	Book	FILLED	40	71	71	68
		not FILLED	3	34	34	233
	None	not FILLED	10			
Marymount University Total			53			
Shared Collections Facility	Book	FILLED	10	49	49	87
Shared Collections Facility Total			10			
University of the District of Columbia	Book	FILLED	14	71	73	69
		not FILLED	2			
	None	not FILLED	15			
University of the District of Columbia Total			31			