

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

November 2023

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	336	58	58	64
		not FILLED	46	37	37	309
	DVD	FILLED	1	65	65	44
		not FILLED	2			
	Music Score	FILLED	3	67	67	10
	None	not FILLED	4			
American University Total			392			
Catholic University of America	Book	FILLED	130	75	75	76
		not FILLED	7	73	73	237
	Issue	FILLED	1	97	97	7
	Manuscript	FILLED	1	48	48	143
	None	not FILLED	1			
Catholic University of America Total			140			
Gallaudet University	Book	FILLED	67	63	63	95
		not FILLED	9	25	25	204
	None	not FILLED	2			
Gallaudet University Total			78			
George Mason University Libraries	Book	FILLED	465	67	67	92
		not FILLED	71	43	43	317
	Issue	FILLED	2	54	54	50
	Music Score	FILLED	2	78	78	51
	None	not FILLED	17			
	Other	not FILLED	1	94	94	802
Sound Recording	not FILLED	1				
George Mason University Libraries Total			559			
George Washington University	Book	FILLED	262	70	72	64
		not FILLED	20	54	54	290
	DVD	FILLED	2	34	34	239
	Issue	FILLED	1	33	33	116
		not FILLED	1			
	Music Score	FILLED	1	39	39	28
None	not FILLED	22				
George Washington University Total			309			
Georgetown	Book	FILLED	497	74	74	80

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Georgetown University	Book	not FILLED	56	39	39	289
	DVD	FILLED	2	93	93	15
		not FILLED	2			
	Issue	FILLED	3	33	33	112
	None	not FILLED	12			
	Video cassette	FILLED	1	50	50	622
Georgetown University Total			573			
Howard University	Book	FILLED	55	94	94	109
		not FILLED	10	38	38	242
	None	not FILLED	13			
Howard University Total			78			
Marymount University	Book	FILLED	81	64	64	77
		not FILLED	18	33	33	228
	DVD	FILLED	2	67	67	26
	None	not FILLED	5			
Marymount University Total			106			
Shared Collections Facility	Book	FILLED	16	60	60	157
		not FILLED	2	70	70	327
Shared Collections Facility Total			18			
University of the District of Columbia	Book	FILLED	42	72	72	86
		not FILLED	10	14	16	89
	None	not FILLED	14			
University of the District of Columbia Total			66			