

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

December 2023

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Blu-Ray	not FILLED	1	95	95	862
	Book	FILLED	179	107	107	108
		not FILLED	31	62	62	955
	DVD	FILLED	15	39	39	21
	Issue	FILLED	1	28	28	121
	Music Score	FILLED	3	62	62	17
	None	not FILLED	4			
American University Total			234			
Catholic University of America	Book	FILLED	74	153	153	140
		not FILLED	7	217	217	654
	Manuscript	FILLED	1	178	178	361
Catholic University of America Total			82			
Gallaudet University	Book	FILLED	21	72	72	93
		not FILLED	11	23	23	451
	None	not FILLED	2			
	Other	not FILLED	1			
Gallaudet University Total			35			
George Mason University Libraries	Book	FILLED	300	154	154	184
		not FILLED	54	110	110	696
	Map	FILLED	1	27	27	965
	None	not FILLED	9			
	Other	FILLED	1	73	73	70
		not FILLED	2	133	133	550
George Mason University Libraries Total			367			
George Washington University	Book	FILLED	161	114	116	161
		not FILLED	29	139	139	906
	DVD	FILLED	1	96	96	2
	Manuscript	FILLED	1	77	77	2
		not FILLED	1	115	115	1,251
None	not FILLED	5				
George Washington University Total			198			
Georgetown University	Book	FILLED	272	143	143	114
		not FILLED	69	89	89	516
	DVD	FILLED	3	160	160	45
		not FILLED	2	23	23	178

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Georgetown University	None	not FILLED	12			
Georgetown University Total			358			
Howard University	Book	FILLED	45	169	169	183
		not FILLED	14	66	66	360
	None	not FILLED	11			
Howard University Total			70			
Marymount University	Book	FILLED	44	81	81	126
		not FILLED	12	69	69	601
Marymount University Total			56			
Shared Collections Facility	Book	FILLED	10	96	96	342
		not FILLED	2	288	288	494
Shared Collections Facility Total			12			
University of the District of Columbia	Book	FILLED	22	80	80	204
		not FILLED	9	109	109	1,312
	None	not FILLED	7			
University of the District of Columbia Total			38			