

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

March 2024

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Blu-Ray	FILLED	1	73	73	21
	Book	FILLED	320	58	58	69
		not FILLED	25	43	43	372
	DVD	FILLED	10	98	98	73
	Issue	FILLED	1	50	50	24
	None	not FILLED	9			
American University Total			366			
Catholic University of America	Book	FILLED	129	65	65	63
		not FILLED	5	49	49	388
	Manuscript	FILLED	2	93	93	4
	Music Score	FILLED	1	115	115	4
	None	FILLED	1	98	98	22
		not FILLED	1			
	Other	FILLED	1	31	31	115
		not FILLED	1	95	95	506
Catholic University of America Total			141			
Gallaudet University	Book	FILLED	57	61	61	43
		not FILLED	5	42	42	168
	None	FILLED	1	28	28	3
		not FILLED	2			
	Other	FILLED	1	26	26	96
Gallaudet University Total			66			
George Mason University Libraries	Book	FILLED	382	64	64	81
		not FILLED	53	47	47	299
	DVD	FILLED	1	66	66	41
	Issue	FILLED	1	52	52	21
		not FILLED	1	43	43	450
	Manuscript	FILLED	2	79	79	37
	Music Score	FILLED	2	46	46	3
	None	not FILLED	18			
Other	FILLED	2	250	250	21	
	not FILLED	1				
George Mason University Libraries Total			463			
George Washington University	Book	FILLED	213	61	62	62
		not FILLED	29	36	36	264
	Issue	not FILLED	1	114	114	724

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George Washington University	Manuscript	FILLED	1	46	46	47
	Music Score	FILLED	2	115	115	4
	None	not FILLED	19			
George Washington University Total			265			
Georgetown University	Book	FILLED	467	78	79	80
		not FILLED	57	50	50	218
	DVD	FILLED	4	61	61	50
		not FILLED	1			
	None	not FILLED	18			
Video cassette	FILLED	1	49	49	2	
Georgetown University Total			548			
Howard University	Book	FILLED	64	150	150	62
		not FILLED	19	84	84	138
	None	not FILLED	14			
Howard University Total			97			
Marymount University	Book	FILLED	69	60	60	54
		not FILLED	10	27	27	213
	None	not FILLED	1			
Marymount University Total			80			
Shared Collections Facility	Book	FILLED	27	63	63	69
		not FILLED	2	35	35	395
Shared Collections Facility Total			29			
University of the District of Columbia	Book	FILLED	37	61	61	68
		not FILLED	9	10	10	103
	None	not FILLED	30			
University of the District of Columbia Total			76			