

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

October 2024

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	441	44	44	66
		not FILLED	46	25	25	370
	DVD	FILLED	8	49	49	44
		not FILLED	6	68	68	321
	Music Score	FILLED	3	76	76	93
	None	not FILLED	9			
American University Total			513			
Catholic University of America	Book	FILLED	158	58	58	61
		not FILLED	17	22	22	200
	Item with CD	FILLED	1	74	74	71
	Music Score	FILLED	1	48	48	2
	None	not FILLED	3			
	Other	FILLED	1	23	23	19
Catholic University of America Total			181			
Gallaudet University	Book	FILLED	67	56	56	66
		not FILLED	10	37	37	277
	Other	FILLED	1	28	28	46
Gallaudet University Total			78			
George Mason University Libraries	Book	FILLED	505	57	57	77
		not FILLED	124	41	41	277
	DVD	FILLED	2	14	14	122
	Issue	FILLED	3	53	53	77
	Manuscript	FILLED	1	52	52	88
	Music Score	FILLED	2	53	53	58
	None	FILLED	1	43	43	122
		not FILLED	18			
Other	FILLED	5	83	83	46	
	not FILLED	1	40	40	450	
George Mason University Libraries Total			662			
George Washington University	Book	FILLED	319	59	59	60
		not FILLED	53	35	35	274
	Box	FILLED	5	36	36	48
	Manuscript	FILLED	1	64	64	3
	None	not FILLED	25			
George Washington University Total			403			
Georgetown	Book	FILLED	556	68	68	57

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Georgetown University	Book	not FILLED	59	42	42	273
	DVD	FILLED	5	69	69	45
	Issue	FILLED	1	98	98	0
	None	not FILLED	36			
Georgetown University Total			657			
Howard University	Book	FILLED	62	70	70	67
		not FILLED	31	29	31	136
	None	FILLED	5			
		not FILLED	38			
Howard University Total			136			
Marymount University	Book	FILLED	72	55	55	74
		not FILLED	14	37	37	223
	DVD	FILLED	1	109	109	104
	None	not FILLED	4			
Marymount University Total			91			
Shared Collections Facility	Book	FILLED	16	60	60	69
Shared Collections Facility Total			16			
University of the District of Columbia	Book	FILLED	49	71	72	61
		not FILLED	7	6	9	59
	None	not FILLED	26			
	Serial	FILLED	1	121	121	98
University of the District of Columbia Total			83			