

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

September 2024

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	521	45	45	59
		not FILLED	55	37	37	211
	DVD	FILLED	17	68	68	33
		not FILLED	2			
	Issue	FILLED	1	80	80	23
	Music Score	FILLED	5	72	72	5
		not FILLED	2	20	20	49
None	not FILLED	7				
American University Total			610			
Catholic University of America	Book	FILLED	162	60	60	63
		not FILLED	13	36	36	292
	Music Score	FILLED	1	91	91	50
	None	not FILLED	1			
	Other	FILLED	1	21	21	4
Catholic University of America Total			178			
Gallaudet University	Book	FILLED	78	53	53	52
		not FILLED	18	6	6	60
	None	not FILLED	1			
Gallaudet University Total			97			
George Mason University Libraries	Blu-Ray	FILLED	3	57	57	12
	Book	FILLED	601	60	60	70
		not FILLED	104	31	31	181
	Issue	FILLED	2	76	76	252
	Music Score	FILLED	7	57	57	54
	None	FILLED	1	43	43	5
		not FILLED	18			
	Other	FILLED	3	37	37	25
not FILLED		2				
George Mason University Libraries Total			741			
George Washington University	Book	FILLED	340	54	54	67
		not FILLED	46	50	50	287
	Box	FILLED	6	29	44	121
	DVD	FILLED	4	38	38	3
		not FILLED	1			
	Music Score	FILLED	3	67	67	41
not FILLED		1	76	76	280	

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
George Washington University	None	not FILLED	31			
	Other	FILLED	1	46	46	3
George Washington University Total			433			
Georgetown University	Book	FILLED	703	61	61	58
		not FILLED	57	43	43	234
	DVD	FILLED	9	77	77	50
		not FILLED	2			
	Issue	FILLED	1	40	40	95
	None	not FILLED	37			
	Video cassette	FILLED	5	51	51	44
Georgetown University Total			814			
Howard University	Book	FILLED	86	103	103	81
		not FILLED	42	17	17	74
	Music Score	not FILLED	1			
	None	not FILLED	33			
Howard University Total			162			
Marymount University	Book	FILLED	119	65	65	66
		not FILLED	21	38	38	233
	DVD	not FILLED	1	48	48	321
	None	not FILLED	4			
Marymount University Total			145			
Shared Collections Facility	Book	FILLED	32	48	48	64
		not FILLED	2	39	39	393
	None	not FILLED	1			
Shared Collections Facility Total			35			
University of the District of Columbia	Book	FILLED	41	71	72	47
		not FILLED	5	13	13	134
	None	not FILLED	37			
University of the District of Columbia Total			83			