

## WRLC Consortium Loan Performance Summary(ytd)

for physical item requests in FY2024

| LENDER Institution                | Request Status                   | Material Type   | # of requests | Avg Process Time (hrs) | Avg Complete Request Time (hrs) | Avg Patron Pickup Time(hrs) |
|-----------------------------------|----------------------------------|-----------------|---------------|------------------------|---------------------------------|-----------------------------|
| American University               | FILLED                           | Blu-Ray         | 1             | 73                     | 73                              | 21                          |
|                                   |                                  | Book            | 3,947         | 59                     | 59                              | 89                          |
|                                   |                                  | DVD             | 57            | 72                     | 72                              | 50                          |
|                                   |                                  | Issue           | 10            | 61                     | 61                              | 60                          |
|                                   |                                  | Music Score     | 34            | 61                     | 61                              | 23                          |
|                                   |                                  | Sound Recording | 3             | 98                     | 98                              | 57                          |
|                                   | not FILLED                       | Blu-Ray         | 2             | 48                     | 48                              | 431                         |
|                                   |                                  | Book            | 583           | 55                     | 55                              | 508                         |
|                                   |                                  | DVD             | 11            | 31                     | 31                              | 176                         |
|                                   |                                  | Issue           | 7             | 44                     | 44                              | 303                         |
|                                   |                                  | Music Score     | 6             | 28                     | 28                              | 118                         |
|                                   |                                  | None            | 84            |                        |                                 |                             |
|                                   |                                  | Sound Recording | 1             | 624                    | 624                             | 407                         |
|                                   | <b>American University Total</b> |                 |               | <b>4,746</b>           |                                 |                             |
| Catholic University               | FILLED                           | Book            | 1,373         | 79                     | 80                              | 108                         |
|                                   |                                  | DVD             | 1             | 72                     | 72                              | 20                          |
|                                   |                                  | Issue           | 1             | 97                     | 97                              | 7                           |
|                                   |                                  | Manuscript      | 9             | 92                     | 92                              | 270                         |
|                                   |                                  | Music Score     | 27            | 33                     | 33                              | 31                          |
|                                   |                                  | None            | 2             | 84                     | 84                              | 11                          |
|                                   |                                  | Other           | 3             | 69                     | 69                              | 70                          |
|                                   | not FILLED                       | Book            | 229           | 88                     | 88                              | 497                         |
|                                   |                                  | Issue           | 1             | 99                     | 99                              | 520                         |
|                                   |                                  | None            | 25            |                        |                                 |                             |
|                                   |                                  | Other           | 1             | 95                     | 95                              | 506                         |
| <b>Catholic University Total</b>  |                                  |                 | <b>1,672</b>  |                        |                                 |                             |
| Gallaudet University              | FILLED                           | Book            | 595           | 62                     | 62                              | 84                          |
|                                   |                                  | None            | 2             | 35                     | 35                              | 24                          |
|                                   |                                  | Other           | 5             | 51                     | 51                              | 47                          |
|                                   |                                  | PhD Thesis      | 1             | 138                    | 138                             | 249                         |
|                                   | not FILLED                       | Book            | 135           | 57                     | 57                              | 379                         |
|                                   |                                  | Graphic         | 1             |                        |                                 |                             |
|                                   |                                  | None            | 18            |                        |                                 |                             |
| Other                             | 5                                | 88              | 88            | 414                    |                                 |                             |
| <b>Gallaudet University Total</b> |                                  |                 | <b>762</b>    |                        |                                 |                             |
| George Mason University           | FILLED                           | Book            | 5,267         | 71                     | 71                              | 104                         |
|                                   |                                  | Compact Disc    | 1             | 44                     | 44                              | 768                         |
|                                   |                                  | DVD             | 8             | 52                     | 52                              | 136                         |
|                                   |                                  | Issue           | 11            | 65                     | 65                              | 128                         |
|                                   |                                  | Manuscript      | 3             | 69                     | 69                              | 24                          |
|                                   |                                  | Map             | 2             | 29                     | 29                              | 544                         |
|                                   |                                  | Music Score     | 13            | 64                     | 64                              | 72                          |
|                                   |                                  | None            | 2             | 61                     | 61                              | 155                         |
|                                   |                                  | Other           | 27            | 77                     | 77                              | 287                         |

| LENDER Institution                   | Request Status | Material Type                             | # of requests | Avg Process Time (hrs) | Avg Complete Request Time (hrs) | Avg Patron Pickup Time(hrs) |
|--------------------------------------|----------------|---|---------------|------------------------|---------------------------------|-----------------------------|
| George Mason University              | FILLED         | Sound Recording                           | 4             | 78                     | 78                              | 235                         |
|                                      |                | Video cassette                            | 1             | 42                     | 42                              | 147                         |
|                                      | not FILLED     | Book                                      | 1,034         | 62                     | 62                              | 467                         |
|                                      |                | DVD                                       | 2             | 15                     | 15                              | 176                         |
|                                      |                | Issue                                     | 1             | 43                     | 43                              | 450                         |
|                                      |                | Music Score                               | 2             | 47                     | 47                              | 166                         |
|                                      |                | None                                      | 192           |                        |                                 |                             |
|                                      |                | Other                                     | 18            | 52                     | 52                              | 498                         |
|                                      |                | Sound Recording                           | 4             | 83                     | 83                              | 517                         |
|                                      |                | Video cassette                            | 1             |                        |                                 |                             |
| <b>George Mason University Total</b> |                |   | <b>6,593</b>  |                        |                                 |                             |
| George Washington University         | FILLED         | Book                                      | 2,747         | 70                     | 71                              | 97                          |
|                                      |                | DVD                                       | 12            | 59                     | 59                              | 141                         |
|                                      |                | Issue                                     | 4             | 44                     | 44                              | 49                          |
|                                      |                | Manuscript                                | 5             | 55                     | 55                              | 28                          |
|                                      |                | Map                                       | 1             | 31                     | 31                              | 93                          |
|                                      |                | Music Score                               | 6             | 73                     | 73                              | 22                          |
|                                      | not FILLED     | Book                                      | 479           | 73                     | 73                              | 439                         |
|                                      |                | DVD                                       | 1             |                        |                                 |                             |
|                                      |                | Issue                                     | 8             | 41                     | 41                              | 238                         |
|                                      |                | Manuscript                                | 10            | 27                     | 27                              | 238                         |
|                                      |                | Map                                       | 1             | 100                    | 100                             | 379                         |
|                                      |                | Music Score                               | 1             | 41                     | 41                              | 982                         |
|                                      |                | None                                      | 225           | 0                      | 1                               | 2                           |
|                                      |                | <b>George Washington University Total</b> |               |                        | <b>3,500</b>                    |                             |
| Georgetown University                | FILLED         | Book                                      | 5,345         | 79                     | 79                              | 86                          |
|                                      |                | Compact Disc                              | 1             | 26                     | 26                              | 42                          |
|                                      |                | DVD                                       | 51            | 84                     | 84                              | 92                          |
|                                      |                | Issue                                     | 9             | 80                     | 80                              | 80                          |
|                                      |                | Music Score                               | 5             | 47                     | 47                              | 19                          |
|                                      |                | Video cassette                            | 3             | 58                     | 58                              | 209                         |
|                                      | not FILLED     | Book                                      | 882           | 78                     | 80                              | 460                         |
|                                      |                | CD-ROM                                    | 1             | 49                     | 49                              | 350                         |
|                                      |                | DVD                                       | 14            | 87                     | 87                              | 184                         |
|                                      |                | Issue                                     | 5             | 29                     | 29                              | 348                         |
|                                      |                | None                                      | 196           |                        |                                 |                             |
|                                      |                | Video cassette                            | 3             | 12                     | 12                              | 183                         |
| <b>Georgetown University Total</b>   |                |   | <b>6,515</b>  |                        |                                 |                             |
| Howard University                    | FILLED         | Book                                      | 739           | 110                    | 111                             | 121                         |
|                                      |                | Issue                                     | 5             | 70                     | 70                              | 207                         |
|                                      |                | Music Score                               | 2             | 51                     | 51                              | 4                           |
|                                      | not            | Book                                      | 331           | 78                     | 78                              | 264                         |

| LENDER Institution                                  | Request Status | Material Type | # of requests | Avg Process Time (hrs) | Avg Complete Request Time (hrs) | Avg Patron Pickup Time(hrs) |
|---|----------------|---------------|---------------|------------------------|---------------------------------|-----------------------------|
| Howard University                                   | not FILLED     | Graphic       | 2             |                        |                                 |                             |
|   |                | Issue         | 3             |                        |                                 |                             |
|   |                | Microform     | 1             |                        |                                 |                             |
|   |                | Music Score   | 3             |                        |                                 |                             |
|   |                | None          | 192           |                        |                                 |                             |
| <b>Howard University Total</b>                      |                |               | <b>1,278</b>  |                        |                                 |                             |
| Marymount University                                | FILLED         | Book          | 1,004         | 66                     | 66                              | 88                          |
|   |                | DVD           | 6             | 43                     | 43                              | 45                          |
|   | not FILLED     | Book          | 215           | 69                     | 69                              | 440                         |
|   |                | DVD           | 2             | 94                     | 94                              | 418                         |
|   |                | None          | 48            |                        |                                 |                             |
|   |                | Picture       | 1             |                        |                                 |                             |
| <b>Marymount University Total</b>                   |                |               | <b>1,276</b>  |                        |                                 |                             |
| Shared Collections Facility                         | FILLED         | Book          | 267           | 55                     | 55                              | 118                         |
|   | not FILLED     | Book          | 33            | 61                     | 61                              | 702                         |
|   |                | None          | 5             |                        |                                 |                             |
| <b>Shared Collections Facility Total</b>            |                |               | <b>305</b>    |                        |                                 |                             |
| UDC Law   | not FILLED     | None          | 1             |                        |                                 |                             |
| <b>UDC Law Total</b>                                |                |               | <b>1</b>      |                        |                                 |                             |
| University of the District of Columbia              | FILLED         | Book          | 434           | 69                     | 69                              | 108                         |
|   |                | Manuscript    | 1             | 77                     | 77                              | 193                         |
|   | not FILLED     | Book          | 119           | 47                     | 48                              | 360                         |
|   |                | DVD           | 2             |                        |                                 |                             |
|   |                | None          | 197           |                        |                                 |                             |
| <b>University of the District of Columbia Total</b> |                |               | <b>756</b>    |                        |                                 |                             |

### Physical Item Requests (lender vs status:filled/not filled)



